



FREQUENTLY ASKED QUESTIONS

SPEND AND WIN WITH AGRO DEBIT CARD-*i* CAMPAIGN

NO.	QUESTION	ANSWER
1	Who is the organizer of this Spend and Win with AGRO Debit Card- <i>i</i> Campaign?	This Campaign is organized by Agrobank.
2	What is the purpose of launching this Spend and Win with AGRO Debit Card- <i>i</i> Campaign?	This Campaign encourages the AGRO Debit Card- <i>i</i> holders to use the card as their main means of daily transactions.
3	How long this Spend and Win with AGRO Debit Card- <i>i</i> Campaign will run?	This Campaign will run from 1 NOVEMBER 2024 until 31 JANUARY 2025 .
4	What is the concept of this Campaign, and is it Shariah compliant?	<p>The Shariah concept of this Campaign is Hibah Mu'allaqah (Conditional Gift).</p> <p>Based on the Hibah Mu'allaqah principle, Agrobank will provide gifts to customer who successfully fulfil all the Terms and Conditions set by Agrobank and are identified as winners.</p>
5	Who is eligible to participate in this Spend and Win with AGRO Debit Card- <i>i</i> Campaign?	<ol style="list-style-type: none"> This Campaign is open to all AGRO Debit Card-<i>i</i> holders across Malaysia; Agrobank employees are allowed to participate in this Campaign, excluding staff from Digital Banking Department and Marketing and Communications Department. Nevertheless, family members and relatives of the said departments are allowed to participate. The Campaign is specifically for all AGRO Debit Card-<i>i</i> holders and perform transactions using the 'tap' feature on halal food, beverages, and goods, permissible from an Islamic perspective.

6	How can Customer participate in this Spend and Win with AGRO Debit Card-i Campaign?	<p>i. Agrobank customer is required to have an active AGRO Debit Card-i;</p> <p>ii. Customers need to use the tap feature and spend a minimum of RM30, using the AGRO Debit Card-i to receive ONE (1) Entry Point.</p>									
7	What prizes are offered for this Spend and Win with AGRO Debit Card-i Campaign?	<p>The Campaign's Prize as follows:</p> <table border="1"> <thead> <tr> <th>Prize Category</th><th>Prize</th><th>No. of Winner</th></tr> </thead> <tbody> <tr> <td>Main Prize</td><td>RM2,000</td><td>5 winners</td></tr> <tr> <td>Consolation Prize</td><td>RM500</td><td>20 winners</td></tr> </tbody> </table> <p>Note: Each customer can have as many entries but can only win ONE (1) Prize throughout the Campaign Period.</p>	Prize Category	Prize	No. of Winner	Main Prize	RM2,000	5 winners	Consolation Prize	RM500	20 winners
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Main Prize	RM2,000	5 winners									
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8	Can Customer win more than ONE (1) prize in this Spend and Win with AGRO Debit Card-i Campaign?	Customers are only eligible to win only ONE (1) prize for this Campaign.									
9	How will customer be informed if they are selected as winners in this campaign?	Customer will be contacted by the branch where customer received the AGRO Debit Card-i and the name of the winners will be published on the official Agrobank website at www.agrobank.com.my.									
10	Are winner allowed to exchange the Prize obtained with other forms of goods?	Winner is not allowed to exchange the Prize obtained for other forms of goods and the Prize won cannot be transferred to third party.									
11	Who should Customer contact if they need further clarification or additional questions regarding this Spend and Win with AGRO Debit Card-i Campaign?	<p>Customer may contact Agrobank through the following mediums:</p> <p>i. Agrobank Call Center 1-300-88-2476;</p> <p>ii. Visit the official Agrobank website at www.agrobank.com.my;</p> <p>iii. Visit the nearest Agrobank branch.</p>									