



## FREQUENTLY ASK QUESTIONS

### MEGA MILLION RAYA CAMPAIGN

NO.	QUESTION	ANSWER
1	Who is the organizer of this Campaign?	This Campaign is organized by Agrobank.
2	How long is the Campaign duration?	The Campaign shall be valid from <b>15 March 2024 until 30 June 2024.</b>
3	What is the concept for this Campaign and is it Shariah compliant?	<p>This Campaign applies the concept of <b>Lucky Draw to determine the winner</b>. The Customer will be awarded with <b>Entry Point (EP)</b> accordingly if the Customer complies with the Terms and Conditions of the Campaign as set by the Bank.</p> <p>This campaign is <b>Shariah compliant and the Shariah concept used for this Campaign is Hibah Mu'allaqah (conditional reward)</b>. Based on the principal of Hibah Mu'allaqah the Bank will give the reward to the Customer who fulfills all the Terms and Conditions set by the Bank and is identified as the winner.</p>
4	Who is eligible for this Campaign?	<p>The Campaign is open to all <b>new and existing Customer of the Bank who meet the Campaign's Terms and Conditions.</b></p> <p>The <b>Agrobank's staff is not eligible</b> to participate in this Campaign. However, family members and relatives of Bank's staff are allowed to participate in this Campaign.</p>
5	What are the products involved in this Campaign?	AgroPrimaS account.



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6	How can Customers participate in this Campaign?	PRODUCT	CAMPAIGN MECHANISM	ENTRY POINT CALCULATION
		AgroPrimaS (Individual category)	Minimum initial deposit placement of <b>RM500.00</b>	<b>One (1) Entry Point for every incremental of RM100.00</b>
7	What are the prizes offered in this Campaign?	Eligible Customer who meets the Campaign criteria will stand a chance to win the following prizes:		
		PRODUCT	NO. OF WINNERS	PRIZES
		Mega Million Raya Lucky Draw	40	Cash prize worth RM500 credited to AgroPrimaS certificate/statement
		<p><i>Note: Customers who participate in the Mega Million Raya campaign will automatically qualify for the Mega Million Campaign draw.</i></p> <p><i>*Subject to the Terms and Conditions of the Mega Million Campaign</i></p>		
8	How will Customers be notified if they are selected as winner?	Winners will be contacted by their respective Branches and the winner's name will also be displayed on Agrobank's website at <a href="http://www.agrobank.com.my">www.agrobank.com.my</a> .		
9	Are the winners allowed to exchange the prize won with other forms of goods?	The prize won by the winners is not transferable and winners are <b>not allowed to exchange</b> the prize won with other forms of goods.		
10	Whom should Customers refer to if Customers would like to know more about this Campaign?	<ul style="list-style-type: none"> <li>• Contact Agrobank Contact Center at 1-300-88-2476; or</li> <li>• Visit our corporate website <a href="http://www.agrobank.com.my">www.agrobank.com.my</a>; or</li> <li>• Visit Agrobank nearest branch.</li> </ul>		

Note: Terms & Conditions apply

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