

## Quick Reference on Mobile Token Activation for AGRONet Users

**Customer is advised to download Agro Key in Play Store or App Store before activate Mobile Token**

- 1 Activate Mobile Token**
- Click Activate New Mobile Token at AGRONet website [ <https://www.agronet.com.my/rfb/common/Login.do> ]
  - Customer to key in existing Username and Password, click Next to proceed.
  - Customer to scan the QR Registration Code by using Agro Key app and enter 8 digit Registration code to AGRONet screen. Please refer **1** for more details.
  - Click Request TAC and enter the 6 digit number in the TAC box. (TAC will be sent to customer registered mobile number)
  - Scan QR Confirmation Code at AGRONet before click Proceed to login. Please refer **1** for more details.

**2 Retrieve Registration Code in Agro Key**

**1** \*Please be informed that Passcode will be used once customers open Agro Key app for security reason

**2** Please do not share the passcode to others.

- Open Agro Key app
- Select or Touch on Activate Mobile Token button.
- Upon scanning, user is required to enter \*Passcode and re-enter Passcode. (Passcode will be set by customer and will be used each time to perform transaction).
- Enter 8 digits Registration Code to AGRONet screen.

**3 Scan QR Activation Code in Agro Key**

- Select or Touch Next button.
- Scan QR Activation code in AGRONet screen.
- Congratulations! You have Activated your Mobile Token.

## Quick Reference on Mobile Token for AGRONet Users During Transactions

### 4

 Perform transaction more than RM10, 000 by using Agro Key

- Perform any transaction more than RM10, 000 (DuitNow, Bill Payment & JomPAY) and AGRONet will auto generate QR code in the screen.
- Customer to scan QR code by using Agro Key app OR enter **\*\*Challenge Question (CQ) number** manually in Agro Key. Please refer to **5** and **6** for more details.
- Agro Key will display 6 digits Challenge Response Code.
- Customer to enter 6 digits Challenge Response Code in the AGRONet screen.
- Click Confirm button to proceed with the payment.

**\*\*Please be informed that CQ Number can be seen under QR Challenge Response Code**

### 5

 Steps to Scan QR Challenge Question using Agro Key

- Open Agro Key app.
- Enter 6 digit passcode to login.
- Customer to select or touch on Transaction Signing button.
- Scan QR Challenge Question in AGRONet screen.
- Agro Key will display 6 digits Challenge Response Code.
- Customer to enter 6 digits Challenge Response Code in the AGRONet screen.

### 6

 Steps to enter Challenge Question (CQ) number manually in Agro Key

- Open Agro Key app.
- Enter 6 digit passcode to login.
- Customer to select or touch Transaction Signing button.
- Customer to select input manually and key in CQ number from AGRONet screen.
- Agro Key will display 6 digits Challenge Response Code.
- Customer to enter 6 digits Challenge Response Code in the AGRONet screen.