

AGRONetBIZ Section 5: Viewer

5.1 Username and Password

- In order to use AGRONetBIZ, Viewer is required to do First Time Login.
- Viewer needs a Username and a temporary password for First Time Login.
- Viewer gets his/her Username and temporary password from CA after the CA has created his/her role as Viewer.

5.2 First Time Login (FTL)

1. Select First Time Login at AGRONetBIZ website.



2. Click on "Corporate User" as below.

First Time Login

Note(s)

For Corporate Administrator, please ensure you have the Username and PIN before you proceed with the registration.

For Corporate User, please ensure you have the Username and Password before you proceed with the registration.

Select your password type:

Corporate Administrator Corporate User

3. The system show as below

First Time Login

Note(s)

1) Please key-in your Username.

2) Please key-in your activation PIN.

Your Username must be alphabets or mixture of alphanumeric format with a minimum of 6 to 16 characters. It cannot contain any special characters, except for 'underscore'.

Your activation PIN is the PIN received via SMS from AGRONet to your registered mobile number.

Step 1/3

Username:

Password:

4. Key in Username to Username box; temporary password to Password box; and clicks "Next" as below.

First Time Login

Note(s)

1) Please key-in your Username.

2) Please key-in your activation PIN.

Your Username must be alphabets or mixture of alphanumeric format with a minimum of 6 to 16 characters. It cannot contain any special characters, except for 'underscore'.

Your activation PIN is the PIN received via SMS from AGRONet to your registered mobile number.

Step 1/3

Username:

Password:

- The system request New Password and Confirm Password
- Key in new password as required to New Password box and Confirm New Password box; and click “Next”.

First Time Login

Step 2/3

New Password: [masked]

Confirm New Password: [masked]

Next

- The system shows First Time Login is successful.

Step 3/3

You have successfully completed First Time Login.

Proceed to Login

- Click on “Proceed to Login” to go back to AGRONetBIZ website.

AGRO BANK
Sentiasa di Sisi Anda
Bank Pertanian Malaysia Berhad (811819-04)

AGRONet Business Internet Banking

WELCOME

Enter your Username

Enter your Password **Login**

Security Token

I WANT TO PERFORM

- 1st Time Login
- Reset Password
- Activate New Security Token
- AGRONet Demo

AGROBANK CONTACT CENTRE
1-300-88-2476

BANKING HOURS
9:00am - 4:30pm

INTERNET BANKING HOURS
Daily 4:00am - 12:00am
Every 1st of the Month 6:00am - 12:00am

CAUTION!
Be cautious, stay alert!

DO NOT login via email links and DO NOT open email attachments or run programs from unknown sources. [Find Out More](#)

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- Currently, Viewer is allowed to do normal login to access AGRONetBIZ.
- Please continue to Login at **paragraph 5.3**.

5.3 Login

1. Access to AGRONetBIZ website as below



2. Key in Username to box highlighted "Enter your Username"; the new Password to box highlighted "Enter your Password"; and click "Login" as below.



3. The system displays landing page of AGRONetBIZ as below.

AGRO BANK
Sentiasa di Sisi Anda
Bank Pertanian Malaysia Berhad (811810-0)

AGRONet Business Internet Banking

You are in a secured site [Logout](#)

Welcome, ROSMAH MANSOR
Your last login was on
Tuesday, 03 September 2013,
15:27:30

You have **4 unread messages**

- Home
- Account and Banking
- Message Box
- Profile Management

[Logout](#)

EXECUTIVE SUMMARY

Primary Account Balance	
AgroPerdana i St	RM 10,579.91
Primary FD Account Balance	
Monthly Profit	RM 70,000.00
Primary Financing (Loan) Account Balance	
NIAGATANI - NORMAL	RM 53,856.48

[more](#)

AGRONet TRANSACTION STATUS

Last 3 AGRONet Transaction

New 3rd Party Account Transfer RM 1.00 2002381000009420	Details
New 3rd Party Account Transfer RM 1.00 2002381000009420	Details
New 3rd Party Account Transfer RM 1.00 2002381000009420	Details

Announcements

19/08/2013 **Security Alert!**
Beriwaspad dengan Panggilan Telefon, E-mel atau SMS Palsu Meminta Maklumat Perbankan Peribadi.

29/01/2013 **New Payee @ AGRONet**
Now you can pay your Syarikat Bekalan Air Selangor (SYABAS) and TENAGA NASIONAL BERHAD (TNB) bills via AGRONet.

Promotions

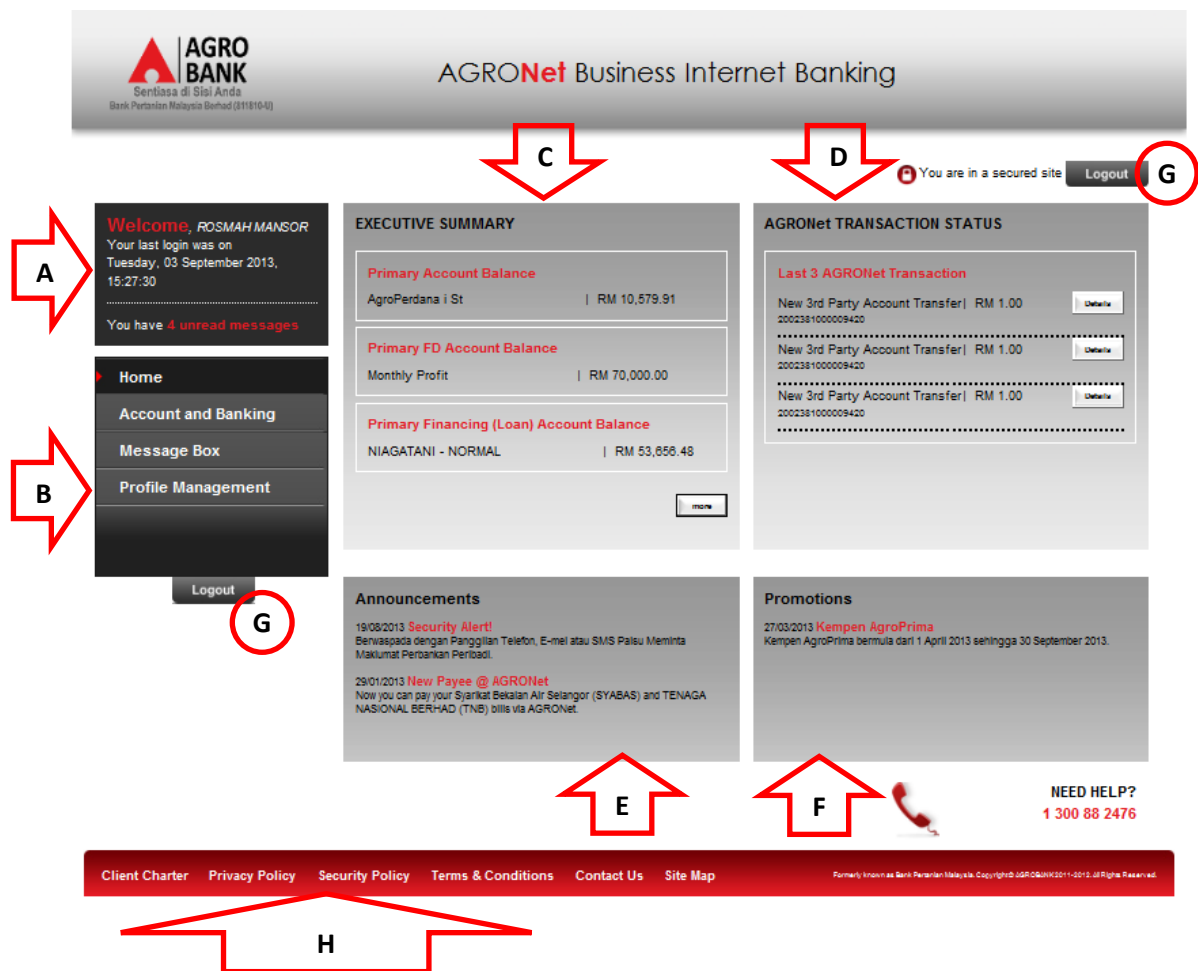
27/03/2013 **Kempen AgroPrima**
Kempen AgroPrima bermula dari 1 April 2013 sehingga 30 September 2013.

NEED HELP?
1 300 88 2476

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4. Main information in the landing page are as below:



Reference	Description
A	This box shows display name of the user, when last login and number of unread messages in the Message Box.
B	This box shows functions are allowed to the user.
C	This box shows Executive Summary of accounts balance.
D	This box shows last 3 Agronet transactions have been done.
E	This box shows announcements published by the bank
F	This box shows promotion carried out by the bank
G	This buttons for logout from AGRONetBIZ
H	This link shows Client Charter, Privacy Policy, Security Policy and Term & Conditions of AGRONetBIZ when clicking the links.

5. Refer to B, the functions are allowed to execute by Viewer in AGRONetBIZ as below:

Function	Description	For Details, Refer To :
Home	The user goes to landing page of AGRONetBIZ when clicking the "Home" button.	Step 3
Account and Banking	Allow the user access to summary of accessible accounts such as current account, saving account, loan account and fixed deposit.	Paragraph 5.4
Message Box	Allow the user to read message send by the bank and delete the message.	Paragraph 5.5
Profile Management	Allow user to change their display name and their password.	Paragraph 5.6

6. Please see details of the functions in the next **Paragraph**.

5.4 Function – Account and Banking

1. Ensure the user in the landing page as step 5 in the Paragraph 5.3.
2. Click “Account and Banking”.
3. The system shows accounts can be accessible by the user as below.

Account and Banking

Note(s)

1. Account Summary lists out all your current, savings and financing account(s) at IB.
2. Please take note that your Investment account listing can be viewed at Fixed Deposit (FD) menu.

Current Account(s)	Balance	
AgroPerdana i St 1005491000012750	RM 10,571.83	Account Details <input type="button" value="Go"/>
AgroPerdana i St 1007021000055938	RM 7,900.08	Account Details <input type="button" value="Go"/>
Loan Account(s)	Balance	
NIAGATANI - NORMAL 4049100320250000	RM 53,229.08	MATURED
Savings Account(s)	Balance	
AgroTani i 2007021000068279	RM 15,200.90	Account Details <input type="button" value="Go"/>
Simp. Al-Mudharaba 2007021000068286	RM 5,670.98	Account Details <input type="button" value="Go"/>
Fixed Deposit(s)	Balance	
FIXED-DEP GROUP 3007021000098749	RM 120,000.00	Account Details <input type="button" value="Go"/>
Monthly Profit 3007021000098756	RM 70,000.00	Account Details <input type="button" value="Go"/>
Maturity Profit 3007021000098763	RM 50,000.00	Account Details <input type="button" value="Go"/>

4. Explanation for table of the Account and Banking as below:

Current Account(s)	Balance	
AgroPerdana i St 1005491000012750	RM 10,571.83	Account Details <input type="button" value="Go"/>

Type of account and account number *Balance of account* *User choose status to view i.e. Account Details, Transaction History & Agronet Transaction History*

5. To see Account Details, go to [Account Details](#).
6. To see Transaction History, go to [Transaction History](#).
7. To see Agronet Transaction History, go to [Agronet Transaction History](#).

Account Details

1. To view detail of account, choose **Account Details** in the box at right column and click “Go”.
2. For example to view detail of AgroPerdana account **1005491000012750**, choose **Account Details** in the box and click “Go” as below.

Account and Banking

Note(s)

1. Account Summary lists out all your current, savings and financing account(s) at IB.
2. Please take note that your Investment account listing can be viewed at Fixed Deposit (FD) menu.

Current Account(s)	Balance	
AgroPerdana i St 1005491000012750	RM 10,571.83	Account Details <input type="button" value="Go"/>
AgroPerdana i St 1007021000055938	RM 7,900.06	Account Details <input type="button" value="Go"/>

Loan Account(s)	Balance	
NIAGATANI - NORMAL 40491003202500000	RM 53,229.08	MATURED

Savings Account(s)	Balance	
AgroTani i 2007021000068279	RM 15,200.90	Account Details <input type="button" value="Go"/>
Simp. Al-Mudharaba 2007021000068286	RM 5,670.98	Account Details <input type="button" value="Go"/>

Fixed Deposit(s)	Balance	
FIXED-DEP GROUP 3007021000098749	RM 120,000.00	Account Details <input type="button" value="Go"/>
Monthly Profit 3007021000098756	RM 70,000.00	Account Details <input type="button" value="Go"/>
Maturity Profit 3007021000098763	RM 50,000.00	Account Details <input type="button" value="Go"/>

3. The system shows as below.

Accounts & Banking

1005491000012750

Account Details

Account Details	
Account Status:	ACTIVE
Account Number:	1005491000012750
Account Holder Name:	SINAR RAHMAN ENTERPRISE
Account Type:	AgroPerdana i St
Available Balance:	RM 10,571.83
Ledger Balance:	RM 10,571.83

[Transaction history](#)

4. Click “Back” to go previous page as step 2.

Transaction History

1. To view all transaction history of account, choose **Transaction History** in the box at right column and click "Go".
2. For example to view all transaction history of AgroPerdana account **1005491000012750**, choose **Transaction History** in the box and click "Go" as below.

Account and Banking

Note(s)

1. Account Summary lists out all your current, savings and financing account(s) at IB.
2. Please take note that your Investment account listing can be viewed at Fixed Deposit (FD) menu.

Current Account(s)	Balance	
<u>AgroPerdana i St</u> 1005491000012750	RM 10,579.91	Transaction history <input type="button" value="Go"/>
<u>AgroPerdana i St</u> 1007021000055938	RM 7,906.09	Account Details <input type="button" value="Go"/>

Loan Account(s)	Balance	
NIAGATANI - NORMAL 40491003202500000	RM 53,656.48	MATURED

Savings Account(s)	Balance	
<u>AgroTani i</u> 2007021000068279	RM 15,216.07	Account Details <input type="button" value="Go"/>
<u>Simp. Al-Mudharaba</u> 2007021000068286	RM 5,676.66	Account Details <input type="button" value="Go"/>

Fixed Deposit(s)	Balance	
<u>FIXED-DEP GROUP</u> 3007021000098749	RM 120,000.00	Account Details <input type="button" value="Go"/>
<u>Monthly Profit</u> 3007021000098756	RM 70,000.00	Account Details <input type="button" value="Go"/>
<u>Maturity Profit</u> 3007021000098763	RM 50,000.00	Account Details <input type="button" value="Go"/>

- The system shows as below.

Accounts & Banking

1005491000012750

Transaction History

Note(s)

Transaction History displaying all transactions of yours.

Transaction Date	Description	Channel	Debit	Credit	Balance
31/07/13	INT/HIBA	Internet		RM 7.41	RM 10,571.83
30/07/13	IB BILL PAYMENT	Internet	RM 43.00		RM 10,564.42
17/07/13	IB TRF FROM DD	Internet		RM 122.00	RM 10,607.42
17/07/13	IB TRF TO DD	Internet	RM 222.00		RM 10,485.42
11/07/13	IB BILL PAYMENT	Internet	RM 17.00		RM 10,707.42
11/07/13	IB BILL PAYMENT	Internet	RM 23.00		RM 10,724.42
11/07/13	IB IBG CHARGES	Internet	RM 0.10		RM 10,747.42
11/07/13	IB IBG DEBIT	Internet	RM 14.60		RM 10,747.52
11/07/13	IB IBG CHARGES	Internet	RM 0.10		RM 10,762.12
11/07/13	IB IBG DEBIT	Internet	RM 21.00		RM 10,762.22

Account Details

- To see more transaction of the account, click "More Transactions".
- The system shows as below.

Accounts & Banking

1005491000012750

Transaction History

Note(s)

Transaction History displaying all transactions of yours.

Transaction Date	Description	Channel	Debit	Credit	Balance
11/07/13	IB TRF TO DD	Internet	RM 30.20		RM 10,783.22
11/07/13	IB TRF FROM DD	Internet		RM 1.11	RM 10,813.42
09/07/13	IB TRF TO DD	Internet	RM 50.00		RM 10,812.31
09/07/13	IB TRF TO DD	Internet	RM 20.00		RM 10,862.31
09/07/13	IB IBG CHARGES	Internet	RM 0.10		RM 10,882.31
09/07/13	IB IBG DEBIT	Internet	RM 10.00		RM 10,882.41
04/07/13	CASH DEPOSIT	Internet		RM 10,000.00	RM 10,892.41

Account Details

8. To print all transaction history of the account to your printer, click "Print".
9. To download all transaction history of the account in Excel format to your computer, click "Download as CSV".
10. To download all transaction history of the account in Text format to your computer, click "Download as Text".
11. Click "Back" to go previous page as step 2.

Agronet Transaction History

1. To view transaction history initiate by an account, choose **Agronet Transaction History** in the box at right column and click “Go”.
2. For example to view transaction history initiate by AgroPerdana account **1005491000012750**, choose **Agronet Transaction History** in the box and click “Go” as below.

Account and Banking

Note(s)

1. Account Summary lists out all your current, savings and financing account(s) at IB.
2. Please take note that your Investment account listing can be viewed at Fixed Deposit (FD) menu.

Current Account(s)	Balance	
<u>AgroPerdana i St</u> 1005491000012750	RM 10,579.91	<input type="text" value="Agronet Trxn History"/> <input type="button" value="Go"/>
<u>AgroPerdana i St</u> 1007021000055938	RM 7,908.09	<input type="text" value="Account Details"/> <input type="button" value="Go"/>

Loan Account(s)	Balance	
NIAGATANI - NORMAL 40491003202500000	RM 53,658.48	MATURED

Savings Account(s)	Balance	
<u>AgroTani i</u> 2007021000068279	RM 15,218.07	<input type="text" value="Account Details"/> <input type="button" value="Go"/>
<u>Simp. Al-Mudharaba</u> 2007021000068288	RM 5,678.88	<input type="text" value="Account Details"/> <input type="button" value="Go"/>

Fixed Deposit(s)	Balance	
<u>FIXED-DEP GROUP</u> 3007021000098749	RM 120,000.00	<input type="text" value="Account Details"/> <input type="button" value="Go"/>
<u>Monthly Profit</u> 3007021000098756	RM 70,000.00	<input type="text" value="Account Details"/> <input type="button" value="Go"/>
<u>Maturity Profit</u> 3007021000098763	RM 50,000.00	<input type="text" value="Account Details"/> <input type="button" value="Go"/>

3. The system shows as below.

Accounts & Banking

1005491000012750
Online Trxn History

Date Time	Beneficiary Name Transaction Details Payment Ref Remarks	From Account To Account	Amount	Charges	Status Reference No. Bill Number	Reprint Receipt
23 Aug 2013 16:21:54		1005491000012750 2002381000009420	RM 1.00	RM 0.00	Pending 0000001668	
18 Jul 2013 11:05:14	test New Interbank Transfer 20130718000000001095	1005491000012750 13231232	RM 10.00	RM 0.10	Pending 0000001095	
18 Jul 2013 11:04:53	Mohd Rizzuan bin Roslan Favourite Interbank GIRO Transfer 20130718000000001094	1005491000012750 164892025468	RM 12.00	RM 0.10	Pending 0000001094	
16 Jul 2013 12:06:25	test New Interbank Transfer 20130718000000000893	1005491000012750 13231231232321	RM 21.00	RM 0.10	Accepted 0000000893	

Account Details

4. Click "Back" to go previous page as step 2.

5.5 Function – Message Box

5.5.1 Inbox

1. Ensure the user in the landing page as step 5 in the Paragraph 5.3.
2. Click “Message Box”.
3. The system shows as below.

Message Box

To view a message

Inbox
Inbox

Trash Can

To delete a message

4. Click “Inbox” as above.
5. The system shows Inbox as below.

Inbox

<input type="checkbox"/>	Subject	Date
<input checked="" type="checkbox"/>	Security Alert!	19 Aug 2013 11:22:40
<input checked="" type="checkbox"/>	Service Maintenance New	19 Jul 2013 12:21:49
<input type="checkbox"/>	TESTING New	02 Jul 2013 17:58:25

6. Message with indication of “New” means that the message is unread by the user. For the sample, **TESTING** and **Service Maintenance** are new messages.
7. Message without indication of “New” means that the message is has been read by the user. For the sample, **Security Alert!** has been read by the user.
8. To read message content, go to [Read Message](#).
9. To delete message content, go to [Delete Message](#).

Read Message

1. To read message content, click on any message subject as below.

Inbox

<input type="checkbox"/>	Subject	Date
<input type="checkbox"/>	Security Alert!	19 Aug 2013 11:22:40
<input type="checkbox"/>	Service Maintenance <small>New</small>	19 Jul 2013 12:21:49
<input type="checkbox"/>	TESTING <small>New</small>	02 Jul 2013 17:58:25

2. For example to read message content of **Security Alert!**, click on **Security Alert!**.
3. The system shows content of the message as below.

Read Message

From: Tester number 1

Subject: Security Alert!

Date: 19 Aug 2013 11:22:40

Message: Berwaspada dengan Panggilan Telefon, E-mel atau SMS Palsu meminta maklumat peribadi perbankan @ arahan pindahan wang ke akaun tidak dikenali. Hubungi 1300882476 @ cawangan Agrobank terdekat bagi pengesahan.

4. To go Inbox as step 5, click "Back to inbox".
5. To print the shown message to your printer, click "Print".

Delete Message

1. To delete message, tick the box at left side as below.

Inbox

<input type="checkbox"/>	Subject	Date
<input type="checkbox"/>	Security Alert!	19 Aug 2013 11:22:40
<input type="checkbox"/>	Service Maintenance <i>New</i>	19 Jul 2013 12:21:49
<input type="checkbox"/>	TESTING <i>New</i>	02 Jul 2013 17:58:25

2. For example to delete message **TESTING**, tick the box as below and click “Delete”.

Inbox

<input type="checkbox"/>	Subject	Date
<input type="checkbox"/>	Security Alert!	19 Aug 2013 11:22:40
<input type="checkbox"/>	Service Maintenance <i>New</i>	19 Jul 2013 12:21:49
<input checked="" type="checkbox"/>	TESTING <i>New</i>	02 Jul 2013 17:58:25

3. The system shows delete inbox message and click “Confirm” to confirm delete as below.

Secure Mailbox

Delete inbox message

Subject	Date
TESTING	02 Jul 2013 17:58:25

4. The system shows deleted the message to Trash Can is successful as below.

Secure Mailbox

Delete inbox message

Your message have been deleted.

Subject	Date
TESTING	02 Jul 2013 17:58:25

6. To go Inbox as step 1, click “Back to inbox”.

5.5.2 Trash Can

1. Click “Message Box”.
2. The system shows as below.

Message Box

To view a message

Inbox

Inbox

Trash Can

To delete a message

3. Click “Trash Can” as above.
4. The system shows the deleted message **TESTING** in the Trash Can as below.

Trash

<input type="checkbox"/>	Subject	Date
<input type="checkbox"/>	TESTING <small>New</small>	02 Jul 2013 17:58:25
<input type="checkbox"/>	TEST <small>New</small>	02 Jul 2013 17:55:57

5. To read restore message, go to [Restore Message](#).
6. To permanent delete message, go to [Permanent Delete Message](#).

Restore Message

1. To restore message, tick the box at left side as below.

Trash

<input type="checkbox"/>	Subject	Date
<input type="checkbox"/>	TESTING <small>New</small>	02 Jul 2013 17:58:25
<input type="checkbox"/>	TEST <small>New</small>	02 Jul 2013 17:55:57

2. For example to restore message **TESTING**, tick the box as below and click “Restore”.

Trash

<input type="checkbox"/>	Subject	Date
<input checked="" type="checkbox"/>	TESTING <small>New</small>	02 Jul 2013 17:58:25
<input type="checkbox"/>	TEST <small>New</small>	02 Jul 2013 17:55:57

3. The system shows restore trash message and click “Confirm” to confirm restore as below.

Secure Mailbox

Restore trash message

Subject	Date
TESTING	02 Jul 2013 17:58:25

4. The system shows the message restored to Inbox is successful as below.

Secure Mailbox

Restore trash message

Your message have been restored.

Subject	Date
TESTING	02 Jul 2013 17:58:25

5. To go Trash Can as step 1, click “Back To Trash Can”.

Permanent Delete Message

1. To permanent delete message, tick the box at left side as below.

Trash

<input type="checkbox"/>	Subject	Date
<input type="checkbox"/>	TESTING <small>New</small>	02 Jul 2013 17:58:25
<input type="checkbox"/>	TEST <small>New</small>	02 Jul 2013 17:55:57

2. For example to restore message **TEST**, tick the box as below and click “Delete”.

Trash

<input type="checkbox"/>	Subject	Date
<input type="checkbox"/>	TESTING <small>New</small>	02 Jul 2013 17:58:25
<input checked="" type="checkbox"/>	TEST <small>New</small>	02 Jul 2013 17:55:57

3. The system shows delete trash message and click “Confirm” to confirm permanent delete as below.

Secure Mailbox

Delete Trash message.

Subject	Date
TEST	02 Jul 2013 17:55:57

4. The system shows permanent deleted the message is successful as below.

Secure Mailbox

Delete Trash message.

Your message have been deleted.	
Subject	Date
TEST	02 Jul 2013 17:55:57

5. To go Trash Can as step 1, click “Back to Trash”.

5.6 Function – Profile Management

5.6.1 View/Update Your Profile

1. Ensure the user in the landing page as step 5 in the Paragraph 5.3.
2. Click “Profile Management”.
3. The system shows as below.

Profile Management

View / Update Your Profile

View and Update Profile

Change Password

To change the Password

4. Click “View/Update Your Profile” as above.
5. The system shows the user profile **ROSMAH MANSOR** as below.

Update profile

Note(s)

Please take note on the followings:

- i) The address shown is for display purposes (as per opening of account).
- ii) Please visit our nearest branch to update your Name, Address, Gender and Date of Birth.

Step 1/2

Display Name*:	ROSMAH MANSOR
Username:	ViewerSinar
Full Name:	ROSMAH MANSOR
Tel No:	0327311666
Ext Office No:	101
Mobile No:	60133456789
Address:	SINAR SDN BHD NO 11 WISMA KENANGA
Email:	rosmah@yahoo.com

- To change Display Name **ROSMAH MANSOR** to **ROSMAH SINAR**, type **ROSMAH SINAR** in the Display Name box and click “Confirm” as below.

Note(s)

Please take note on the followings:

- The address shown is for display purposes (as per opening of account).
- Please visit our nearest branch to update your Name, Address, Gender and Date of Birth.

Step 1/2

Display Name:	<input type="text" value="ROSMAH SINAR"/>
Username:	ViewerSinar
Full Name:	ROSMAH MANSOR
Tel No:	0327311666
Ext Office No:	101
Mobile No:	60133456789
Address:	SINAR SDN BHD NO 11 WISMA KENANGA
Email:	rosmah@yahoo.com

- The system shows Display Name **ROSMAH SINAR** has been updated.

Note(s)

- Please take note that the new changes are now updated.

Step 2/2

Your profile has been updated

Display Name:	ROSMAH SINAR
Username:	ViewerSinar
Full Name:	ROSMAH MANSOR
Tel No:	0327311666
Ext Office No:	101
Mobile No:	60133456789
Address:	SINAR SDN BHD NO 11 WISMA KENANGA
Email:	rosmah@yahoo.com

5.6.2 Change Password

1. Click "Profile Management".
2. The system shows as below.

Profile Management

View / Update Your Profile
View and Update Profile

Change Password
To change the Password

6. Click "Change Password" as above.
7. The system shows Change Password page as below.

Change password

Note(s)

Your Password must contain a mixture of numeric and alphabet format and cannot include these special character [!"<>'%;&+] with a range between 8 to 12 characters.

Step 1/2

Username: **ViewerSinar**

Old password*:

New password*:

Confirm new password*:

Note (*): All fields with asterisks (*) are required.

- To change new password for user, the user must provide old password and new password to the system.
- Key in old password to Old password box; new password to New password box and Confirm new password box; and click “Confirm” as below.

Change password

Note(s)

Your Password must contain a mixture of numeric and alphabet format and cannot include these special character [“<>%;&+”] with a range between 8 to 12 characters.

Step 1/2

Username:	ViewerSinar
Old password*:	<input type="password" value="*****"/>
New password*:	<input type="password" value="*****"/>
Confirm new password*:	<input type="password" value="*****"/>

Note (*): All fields with asterisks (*) are required.

- The system shows the user password has been updated.

Change password

Note(s)

- Please take note that the new changes are now updated.

Step 2/2

Your password has been changed/updated.

5.7 Reset Password/Unlock Account For Viewer

Reset Password is required for the user in circumstance as below:

- i. User forget password
- ii. User account is locked

Steps for resetting password as below:

1. The user informs CA if he/she forgets password or account is locked.
2. CA do reset the user password as below:
 - i. CA login to AGRONetBIZ website
 - ii. CA click “IB Service Management”
 - iii. CA click “User Maintenance”
 - iv. CA choose Username of the user and click “Reset Password”
 - v. CA key in new password for the user.
 - vi. The system shows reset password of the user is successful.
3. Once completed step 2, CA give new password to the user.
4. The user selects Reset Password at AGRONetBIZ website as below.



- Click on "Corporate User" button.

Reset Password

Note(s)

You must be an existing user in order to reset your password online.

Select your password type*:

Corporate Administrator Corporate User

- The system shows as below.

Reset Password

Note(s)

Your password must contain the combination of numeric and alphabet format with a range between 8 to 12 characters and must not include these special characters.

Step 1/3

Username*:

Password*:

- The user key in Username to Username box; key in the new password has been given by CA to Password box; and clicks "Next" as below.

Reset Password

Note(s)

Your password must contain the combination of numeric and alphabet format with a range between 8 to 12 characters and must not include these special characters.

Step 1/3

Username*:

Password*:

- The system shows as below.

Reset Password

Step 2/3

New Password*:

Confirm New Password*:

9. The user key in new password as required to New Password box and Confirm New Password box; and clicks “Next” as below.

Reset Password

Step 2/3

New Password: [masked]

Confirm New Password: [masked]

Back Next

10. The system shows reset password is successful.

Reset Password

Step 3/3

Your password had been reset.

Proceed to Login

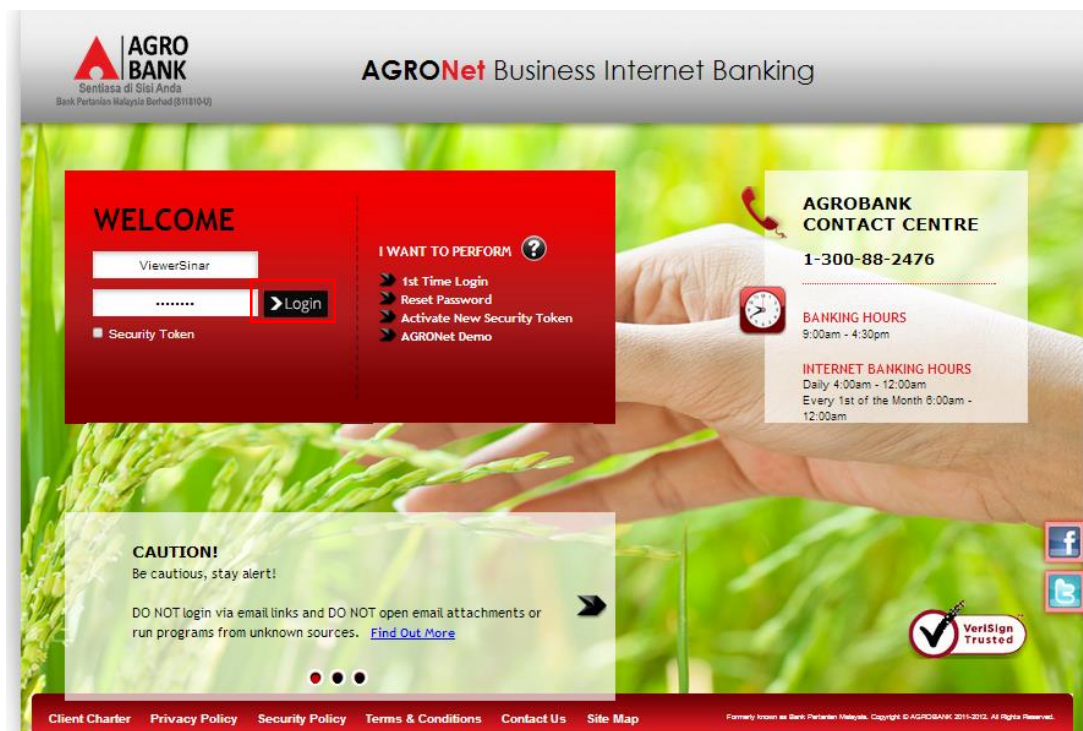
11. Click on “Proceed to Login” to go back to AGRONetBIZ website.
12. To login AGRONetBIZ, the user must use the new password has been created as step 9 as above.

5.8 Log Out

1. Access to AGRONetBIZ website as below.



2. Key in Username to box highlighted "Enter your Username"; password to box highlighted "Enter your Password"; and click "Login" as below.



3. The system displays landing page of AGRONetBIZ as below.

AGRO BANK
Sentiasa di Sisi Anda
Bank Pertanian Malaysia Berhad (811810-U)

AGRONet Business Internet Banking

You are in a secured site **Logout**

Welcome, ROSMAH MANSOR
Your last login was on
Tuesday, 03 September 2013,
15:27:30

You have **4 unread messages**

- Home
- Account and Banking
- Message Box
- Profile Management

Logout

EXECUTIVE SUMMARY

Primary Account Balance
AgroPerdana i St | RM 10,579.91

Primary FD Account Balance
Monthly Profit | RM 70,000.00

Primary Financing (Loan) Account Balance
NIAGATANI - NORMAL | RM 53,856.48

[more](#)

AGRONet TRANSACTION STATUS

Last 3 AGRONet Transaction

New 3rd Party Account Transfer RM 1.00 2002381000009420	Details
New 3rd Party Account Transfer RM 1.00 2002381000009420	Details
New 3rd Party Account Transfer RM 1.00 2002381000009420	Details

Announcements

19/08/2013 **Security Alert!**
Benwaspada dengan Panggilan Telefon, E-mel atau SMS Palsu Meminta Maklumat Perbankan Peribadi.

29/01/2013 **New Payee @ AGRONet**
Now you can pay your Syarikat Bekalan Air Selangor (SYABAS) and TENAGA NASIONAL BERHAD (TNB) bills via AGRONet.

Promotions

27/03/2013 **Kempen AgroPrima**
Kempen AgroPrima bermula dari 1 April 2013 sehingga 30 September 2013.

NEED HELP?
1 300 88 2476

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4. Refer to G, click any "Logout" button to exit AGRONetBIZ page.

AGRO BANK
Sentiasa di Sisi Anda
Bank Pertanian Malaysia Berhad (811810-U)

AGRONet Business Internet Banking

You are in a secured site **Logout** **G**

Welcome, ROSMAH MANSOR
Your last login was on
Tuesday, 03 September 2013,
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You have **4 unread messages**

- Home
- Account and Banking
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- Profile Management

Logout **G**

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5. After logout, the system shows page as below.

AGRO BANK
Sentiasa di Sisi Anda
Bank Pertanian Malaysia Berhad (811810-4)

AGRONet Business Internet Banking

WELCOME

Enter your Username

Enter your Password **Login**

Security Token

I WANT TO PERFORM ?

- 1st Time Login
- Reset Password
- Activate New Security Token
- AGRONet Demo

AGROBANK CONTACT CENTRE

1-300-88-2476

BANKING HOURS

9:00am - 4:30pm

INTERNET BANKING HOURS

Daily 4:00am - 12:00am
Every 1st of the Month 8:00am - 12:00am

CAUTION!

Be cautious, stay alert!

DO NOT login via email links and DO NOT open email attachments or run programs from unknown sources. [Find Out More](#)

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